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SERIAL NUMBER 10/697,433	FILING DATE 10/31/2003 RULE	CLASS 706	GROUP ART UNIT 2129	ATTORNEY DOCKET NO. 08516.0005	
APPLICANTS Thomas Arend, Mannheim, GERMANY; ** CONTINUING DATA -NONE- <i>PS</i> ** FOREIGN APPLICATIONS EUROPEAN PATENT OFFICE (EPO) 02024531.2 10/31/2002 <i>PS</i>					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 01/30/2004					
Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no 35- USC 119 (a-d) conditions met <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <i>Signature</i> <i>Initials</i>		STATE OR COUNTRY GERMANY	SHEETS DRAWING 15	TOTAL CLAIMS 16 14	INDEPENDENT CLAIMS 3
ADDRESS 22852 FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER LLP 901 NEW YORK AVENUE, NW WASHINGTON, DC 20001-4413					
TITLE Identifying solutions to computer problems in main system by service system					
FILING FEE RECEIVED 1190	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit _____		